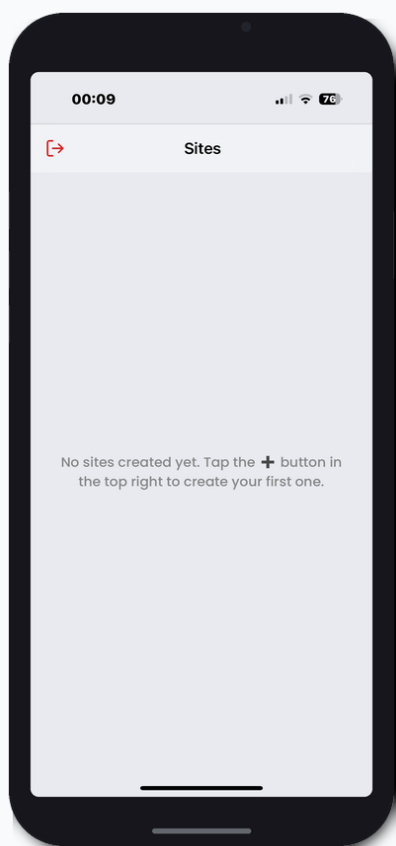


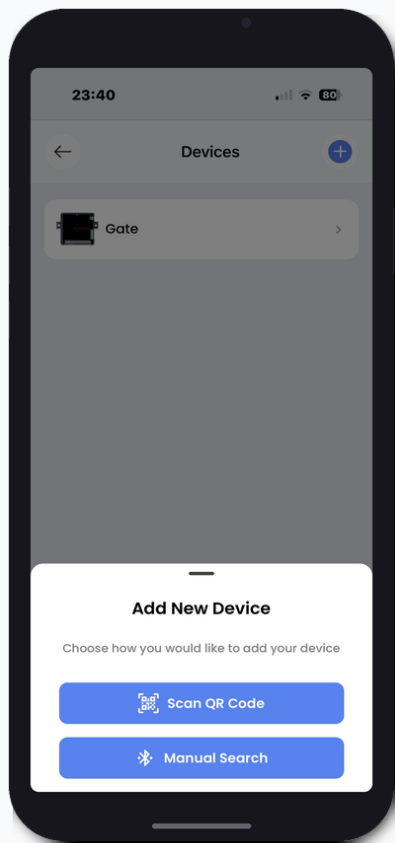
This guide covers the full end-to-end setup of a GatEvo Connect device using the GatEvo iOS App, from creating a site through to cloud connection. Follow each step in order.

STEP 1 — Create a New Site



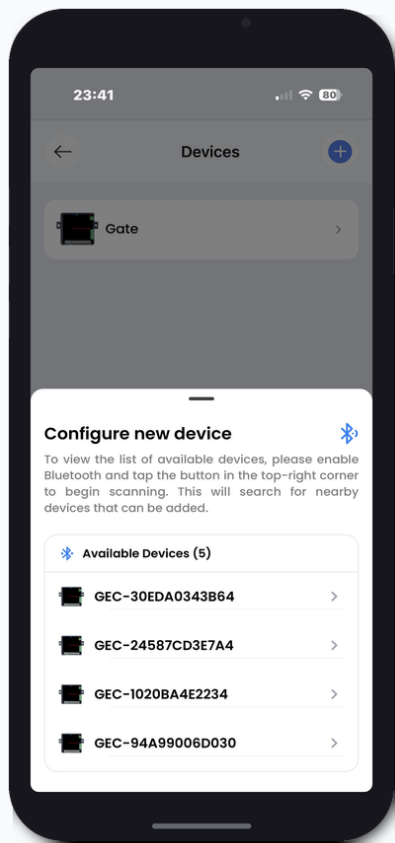
- Open the GatEvo App on your iPhone
- On the Sites screen, tap the + button (top-right)
- Enter a Site Name (e.g. customer name or location)
- Tap Save and open the newly created site

STEP 2 — Add a Device



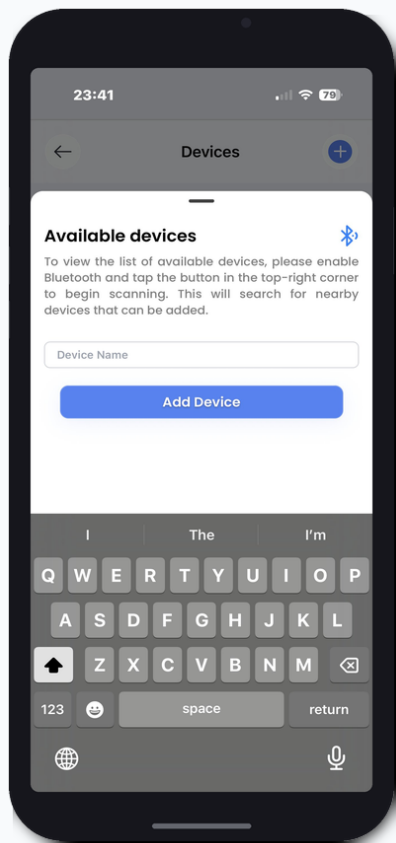
- Inside the site, go to Devices
- Tap the + button (top-right)
- Select Manual Search

STEP 3 — Search and Select Device (BLE)



- Ensure the GatEvo unit is powered ON
- Enable Bluetooth on your phone
- Wait for nearby devices to appear
- Match the Serial Number with the label on the unit
- Tap the correct device

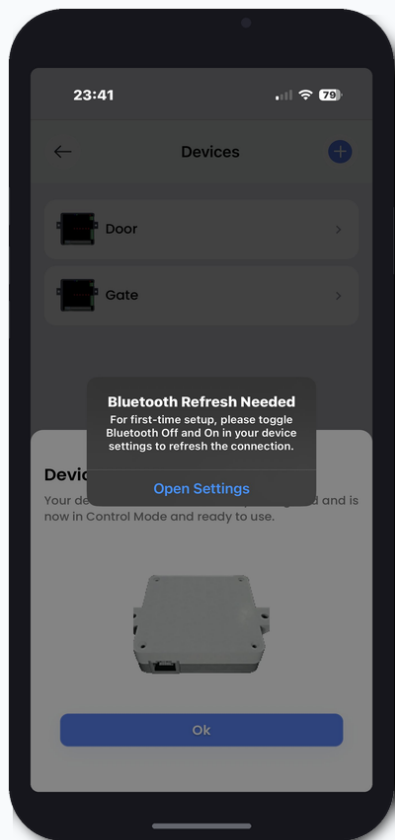
STEP 4 — Name the Device



→ Enter a clear device name (e.g. Main Gate, Sliding Gate, Door, Barrier)

→ Tap Add Device

STEP 5 — CRITICAL: Refresh Bluetooth (iPhone Only)

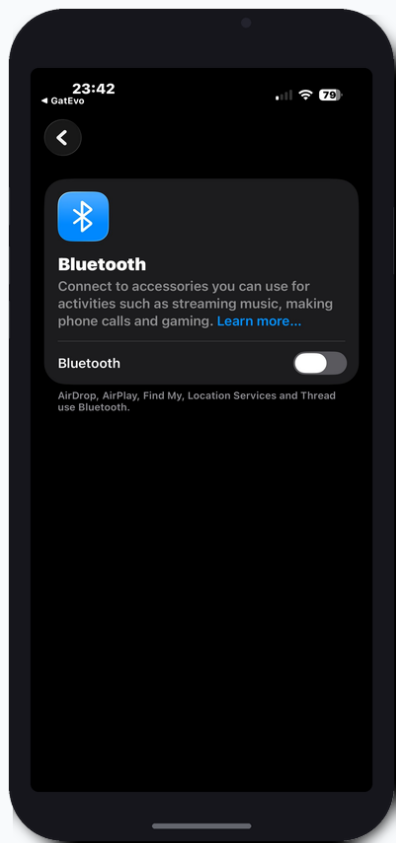


- When prompted 'Bluetooth Refresh Needed', tap Open Settings
- In iPhone Settings > Bluetooth: turn Bluetooth OFF
- Wait 2–3 seconds, then turn Bluetooth ON again
- Return to the GatEvo App

■ **IMPORTANT:** You MUST toggle Bluetooth from iPhone Settings, NOT from Control Center. Control Center only pauses scanning.

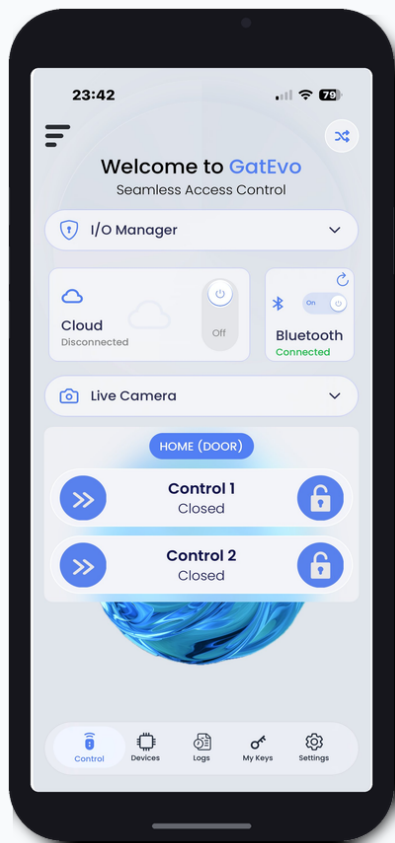
NOTE: If this step is skipped, the device may appear connected but communication will fail completely.

STEP 6 — Return to App After Bluetooth Refresh



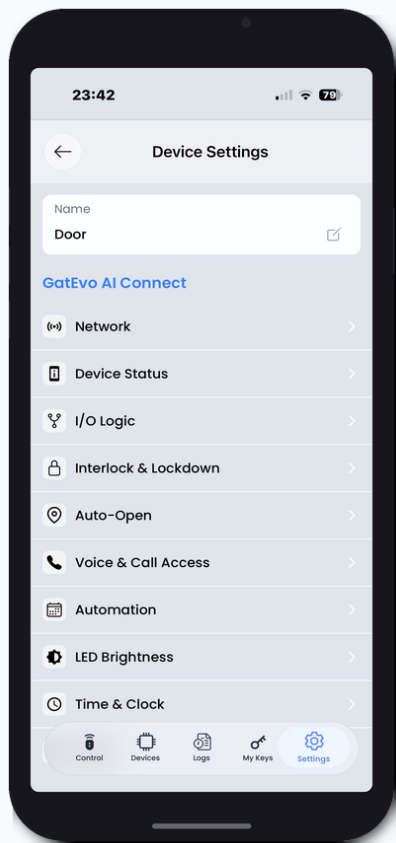
- After toggling Bluetooth OFF/ON in Settings, return to the GatEvo App
- The app will now establish a proper Bluetooth connection
- This refresh is required for the iOS Bluetooth stack to work correctly

STEP 7 — Test Bluetooth Control



- On the Control screen, confirm Bluetooth shows Connected
- If disconnected, tap the Bluetooth panel to connect
- Swipe the Control buttons to send triggers
- Confirm the gate/door responds properly

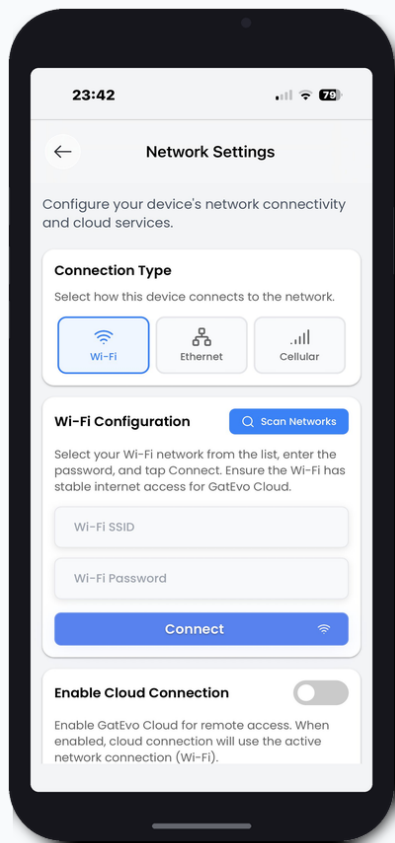
STEP 8 — Open Device Settings



→ Tap Settings (bottom menu bar)

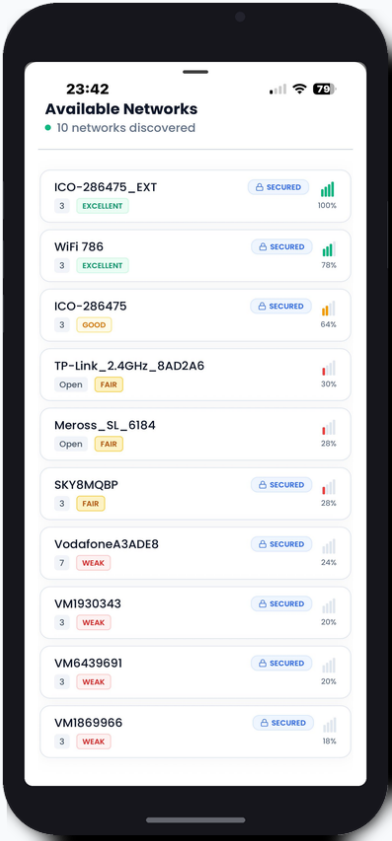
→ Select Network settings

STEP 9 — Select Connection Type & Scan Networks



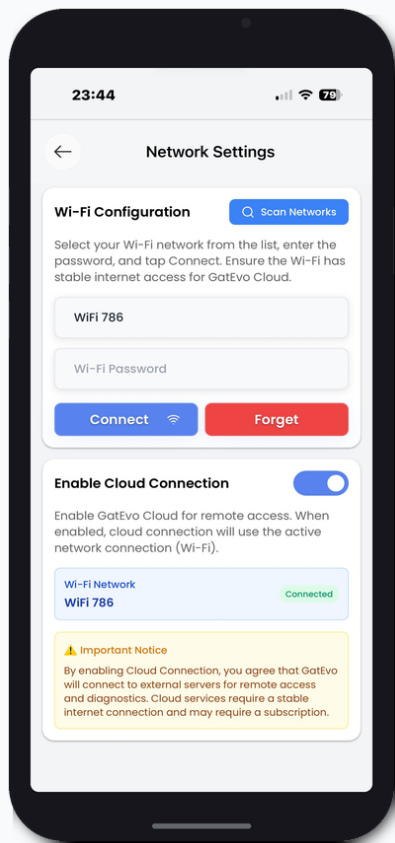
- Choose connection type: Wi-Fi / Ethernet / Cellular
- For Wi-Fi: select the Wi-Fi option
- Tap Scan Networks to find available networks

STEP 10 — Choose Wi-Fi Network



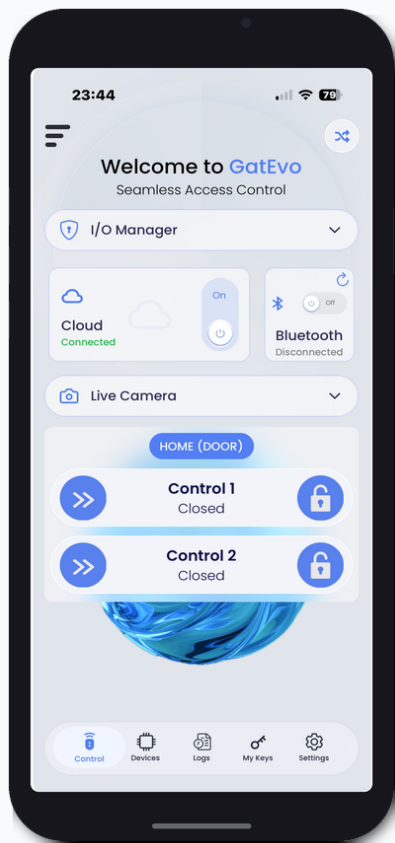
- From the Available Networks list, tap the required Wi-Fi
- Prefer Good/Excellent signal strength whenever possible
- Check signal bars before selecting

STEP 11 — Connect and Enable Cloud



- Enter the Wi-Fi password carefully and tap Connect
- Wait ~10 seconds for connection to establish
- Toggle Enable Cloud Connection ON
- Accept the terms and conditions when prompted

STEP 12 — Enable Cloud Control



- Return to the Control screen
- Tap the Cloud power button to enable cloud control
- Confirm status shows 'Cloud Connected'
- Swipe controls to test remote operation
- Setup complete! Device is now cloud-enabled

Installer Tips

- ✓ Test via Bluetooth first, then enable Cloud
- ✓ ALWAYS do the iPhone Bluetooth OFF/ON refresh from Settings (NOT Control Center) on first setup
- ✓ Use stable internet at the gate location for reliable cloud access
- ✓ Bluetooth is mainly for setup and local servicing
- ✓ Verify signal strength before selecting Wi-Fi network

Troubleshooting

- Device not appearing in scan: confirm power, enable Bluetooth from Settings, move closer, refresh scan
- 'Connected but not working' on iPhone: toggle Bluetooth OFF/ON in iOS Settings (NOT Control Center), then return to app
- Control Center Bluetooth toggle DOES NOT fully turn off Bluetooth — it only pauses device scanning
- Cloud won't connect: confirm Wi-Fi password, verify internet is working, then enable Cloud again
- Poor cloud performance: check Wi-Fi signal strength and consider repositioning device or using Ethernet